

Installing Print Tracker is simple. Most installations can be successfully administered by following the prompts that appear after clicking the blue 'Download Now' buttons found on our website at <http://PrintTracker.net>.

The Print Tracker support team can also provide hands-on software installation and deployment assistance for your larger customers. The steps below outline this service:

1. Call or email your Print Tracker sales person or Print Tracker support at:  
Print Tracker Support  
(866) 629-3342 x1  
[support@PrintTracker.net](mailto:support@PrintTracker.net)  
(Please allow a minimum of 24 hour advanced notice of a scheduled install.)
2. Provide:
  - a. The installation site name
  - b. Contact name and their email address and phone number  
(This person is usually the IT manager and should have authority *and ability* to push out system upgrades at the site.)
3. Include:
  - a. Other interest parties and their contact info  
(This is typically one of your team, either the site sales or service person, or your service or IT manager.)
  - b. A brief outline of your expectations
4. Print Tracker Support will generate a GoToMeeting Webinar invitation and send it to all interested parties.

***NOTE – A Dealer representative must be present or on the conference call.***

5. Print Tracker Support will facilitate the installation, walking the site IT staff through the deployment.
  - a. Capture of Network devices usually takes about 5-10 minutes
  - b. Add 10-20 minutes to deploy Print Tracker via command instruction to capture locally connected devices.

Typical webinar installations with local printer capture can be done in 25-35 minutes depending on questions and skill level of the site IT staff. There is no charge for this value-added service.

Thank you for being a Print Tracker patron.

Print Tracker Support  
[support@PrintTracker.net](mailto:support@PrintTracker.net)