

# Data Collection

## What Information is Collected by Print Tracker

Print Tracker™ discovers information from imaging devices that are connected to a network or are connected to the workstation on which it is installed. The following information is gathered.

For networked devices (*gathered via SNMP*):

Network name	Total prints
MAC address	Color prints
Model	Faxes
Serial number	Scans
IP address ( <i>can be blocked from reporting</i> )	Toner level ( <i>black, cyan, magenta, yellow</i> )
Print server	Kit level ( <i>transfer, fuser, drum</i> )
Total engine counter	Document feeder throughput
Total color counter	Custom meters
Total copies	Location
Color copies	

For local devices (*monitored using the local Windows spooler service*):

- Model
- Printer driver
- Serial number
- Total engine counter
- Total color counter (*some models*)
- Toner level (*black, cyan, magenta, yellow*) (*some models*)

The information gathered is stored in the PMONITOR.MDB file. You may browse this file using a database editor to see the actual values of data gathered.

Licensing information that has been gathered is stored in the LICENSE.DAT file.

## Privacy of Information Gathered

All data gathered by Print Tracker™ is held in the strictest confidence. The data is encrypted during transport to and from the secure web server. Its access is limited to analysis, support, maintenance, and billing purposes only to employees and agents who have a need to access the data by virtue of the services rendered.

**Lance Hale, President**  
Print Tracker™