



PrintTracker[™]
Simple. Smart. Solutions. Service.

Family Educational Rights and Privacy Act (FERPA)

The **Family Educational Rights and Privacy Act** (known as **FERPA** or the **Buckley Amendment**) is a United States federal law. It gives students (and their parents) access to their education records, an opportunity to seek to have the records amended, and control over the disclosure of information from the records. Schools must have a student's consent prior to the disclosure of education records.

The law only applies to educational agencies and institutions that receive funding under a program administered by the U.S. Department of Education.

Examples of situations affected by FERPA include school employees divulging information to anyone other than the student about the student's grades or behavior, and school work posted on a bulletin board with a grade. Generally, schools must have written permission from the parent or eligible student in order to release any information from a student's education record.

This privacy policy also governs how state agencies transmit testing data to federal agencies.

FERPA also gives students 18 years old or older, or students of any age if enrolled in any post-secondary educational institution, the right of privacy regarding grades, enrollment, and even billing information, unless the school has specific permission from the student to share that specific type of information with the parent.

FERPA allows students who apply to an educational institution such as graduate school permission to view recommendations submitted by others as part of the application.

Print Tracker is Family Educational Rights and Privacy Act compliant because it does not come in contact with any personal information, nor does it store, process, or transmit personal information.

Print Tracker is a software tool that gathers meters and status information from imaging devices like copiers and printers. It contacts network devices using their IP addresses and requests device information via the Simple Network Management Protocol (SNMP). Communication is fulfilled via port 161. If SNMP provided information is incomplete, Print Tracker may request data from the device's embedded web server over port 80. Collected information includes the device's network name, MAC address, model, serial number, total page counter, color page counter, prints, copies, faxes, scans, location, and status. Print Tracker CANNOT gather printed content or interpret user intent. If desired, IP addresses of devices may be blocked from reporting.

Imaging device data that Print Tracker captures is encrypted and sent to a secure web server using the HTTPS protocol over port 443. The secure web server addresses used include <https://secure.tc101.com> and <https://secure.nexation4.com>. All data transfer is encrypted and initiated on site at the deployment location. There is no remote access option with Print Tracker and Print Tracker CANNOT receive incoming transmission.

The information offered above was obtained from the following source:
http://en.wikipedia.org/wiki/Family_Educational_Rights_and_Privacy_Act