



Print Tracker is a non-invasive software solution for gathering meter reads from copiers and printers. In general, the installation requires little or no involvement from your onsite IT department. Meter data is passed securely through firewalls using the HTTPS protocol, similar to how a web browser communicates with a banking website. Print Tracker is proxy-compatible and does not create security vulnerabilities.

Print Tracker has a very small impact on network performance. It runs as a service that is usually asleep, and wakes up a few times during the day to perform required tasks.

## **Print Tracker saves time, money, and hassles as it automatically gathers and sends meters for you!**

Print Tracker pulls the device description, IP address, serial number, location, page counts, and toner levels. It can be setup to send toner and service alerts as well.

### **Please follow these simple steps to ensure Print Tracker is properly installed and will continue to report on your imaging devices:**

- ✓ **Install Print Tracker on a workstation that remains 'on' most of the time**, such as an administration computer. Print Tracker will only report if the computer where it is installed is operational. If a capture event is 'missed', the next time the workstation is next 'turned on' a report is sent. Print Tracker can be installed on a server if desired.
- ✓ **Avoid moving imaging devices.** If a printer is removed from the network and installed via USB line, it will not report. If a printer is moved from one workstation to another it will not report. Please call your dealer to inform them of device movement or disconnection.
- ✓ **Print Tracker can capture meter data from devices that are 'locally' connected** via USB line or parallel connection. Install Print Tracker on each workstation to monitor locally connected devices.
- ✓ **Call your imaging device service provider to set up data capture of locally connected devices.** Your dealer with conference with the print management IT support group to ensure a challenge-free installation.

Print Tracker is easy for anyone to use, it requires very little effort to set up, and it "does its own thing without you having to watch over it." It runs as a service in the background, and when properly installed, will continue to report indefinitely.

For detailed installation instructions, please consult your service provider.